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## SKYRIDGE GLAMPING - Hotel Policies & Waiver

### RESERVATIONS/CANCELLATIONS/CHANGES

The resort accepts bookings as a **non-refundable pre-paid reservations** and as **flexible non-pre-paid reservation**. Bookings can only be made with a credit card.

**For non-refundable pre-paid reservations** full payment must be paid by credit card at time of booking. The booking cannot be cancelled or changed. After 48-hour grace period, the booking becomes 100% non-refundable.

**For flexible non-pre-paid reservations** full payment must be paid by credit card 72 hours prior to check-in. The booking can be cancelled or changed up to 72 hours prior to check-in at no cost to the Guest.

**Within 72 hours** of check-in, the booking becomes 100% non-refundable.

**All bookings** made within 72 hours prior to check-in are considered 100% non-refundable.

**No show** bookings will be charged full reservation room and tax charges.

### BOOKINGS

By booking, you authorize Skyridge Glamping to send text messages and emails with details regarding your reservation information and other offers. Message/data rates may apply. Consent is not a condition of purchase.

### VIRTUAL CHECK-IN

Enjoy a hassle-free stay with our virtual check in. Check-in time is 4 pm and check-out is 10 am. Early check-ins and/or late check-outs are subject to fees and pending availability. 72 Hours prior to arrival you will receive an email and/or SMS message with a link to complete your check-in. This must be completed in full. You will also be required to upload your ID and update credit card information to ensure a valid credit card is on file.

### KEY LOCK CODE

72 Hours before check-in, and your registration link has been completed in full, we will email you your room number and personalized key lock code. You will need this code to enter your unit as there is no physical key. If you choose not to complete our on-line virtual check-in our front desk is available and our Guest Services staff will gladly get you checked in. Regular business hours are 9 am to 5 pm and on site but on call at all other hours for 24/7 service. We will require your credit card for payment and ID at that time.

### HOUSEKEEPING

We provide daily housekeeping on request only for a fee. We provide turn over service for longer stays. Minimum turn over/housekeeping service every 3 nights.

### PET POLICY

Skyridge Glamping has specific pet-friendly units. There are no pets allowed in non-pet-friendly rooms. A fine of \$250/stay will incur for any pets found in non-pet-friendly rooms.

### NON-SMOKING & VAPING

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- Discover Luxury in Nature -



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Skyridge Glamping is non-smoking & vaping. There will be a \$250 fine if evidence of any guests found smoking or vaping in their unit or on any of the balconies. No smoking outside within 15' of any door or window.

## **QUIET HOURS**

To maintain our values of a peaceful nature setting quiet hours are always. Please respect all guests by keeping noise to a minimum. We have a strict one warning rule. We reserve the right to fine for any noise violations on the second offense.

## **PARKING**

Skyridge Glamping has limited parking space. Each room reservation includes one complimentary parking stall. Additional parking is only available along driveway. Unauthorized additional vehicles will be fined and towed. No large trailers / RVs permitted.

## **CCTV**

Skyridge Glamping has installed video recording technology in public locations, such as lobbies, walkways, and parking areas, for the safety of its employees and visitors.

## **DRONES NOT ALLOWED**

Skyridge Glamping grounds are within Provincial Park where Alberta Parks prohibits the use of UAVs for recreational use. Commercial pilots would require a permit. [Read more.](#)

## **OTHER ALBERTA PARKS REGULATIONS**

The information that follows is intended as a general guide to some of the regulations under the [Provincial Parks Act](#) and a variety of other provincial and federal legislation that apply to recreational activities in provincial parks and recreation areas. Download the [regulations brochure](#). The brochure is also available in other languages: [Arabic](#), [Chinese](#), [French](#), [Punjabi](#), [Spanish](#), [Tagalog](#).

## **SKYRIDGE GLAMPING LTD. WAIVER**

This waiver releases Skyridge Glamping from all liability relating to injuries or illness that may occur during the use of the various amenities on the property. With usage of the Skyridge Glamping on property amenities, I forfeit all right to bring a suit against Skyridge Glamping and agree to hold Skyridge Glamping entirely free from any liability, including financial responsibility for injuries or illness incurred, regardless of whether injuries are caused by negligence.

I acknowledge that all guests must be staying at Skyridge Glamping. That I take responsibility for the actions of the guests that are using the amenities under my reservation. I will ask for clarification when needed.

Failure to abide by the above rules will result in a possible fine. Amenities privileges will be revoked for duration of stay.

Thank you – SKYRIDGE GLAMPING